

JOB DESCRIPTION

Solution Architect

LOCATION:

Milton Keynes Head Office - Mix of home and office-based working

REPORTING TO:

Technical Director

HOURS:

Full-time

SALARY:

Dependent on experience



WHO ARE PRAGMATIQ?

Pragmatiq are a Microsoft Solutions Partner who specialise in designing and developing Bespoke CRM (Customer Relationship Management) Systems and Custom Business Solutions, leveraging Microsoft Dynamics 365 and the Power Platform.

Our team are at the heart of the business, with expertise spanning a variety of areas. Each day, we always aim to bring out the best in each other and all work together to achieve our mission:

We are a team of Microsoft Technology specialists, offering high-quality technical services; designing, developing, and supporting bespoke solutions. Working within our values of Accountability, Collaboration and Excellence, we use our expertise to push technological boundaries. By offering a true partnership, we help our clients to succeed and are able to accomplish great things together.

Our values embody who we are and underpin everything we do as a business. Additionally, they help us to ensure all activities and initiatives related to hiring, promoting, development and reward are aligned.



ACCOUNTABILITY

We take ownership & responsibility, and lead by example to ensure we deliver results.

Connected Values: Ownership. Reliability. Integrity.



COLLABORATION

By working together, being curious and sharing ideas, we identify solutions, quickly.

Connected Values: Humility. Respect. Communication.



EXCELLENCE

We believe in going above & beyond, being proactive and continually striving for better.

Connected Values: Ambition. Adaptability. Pioneering.



THE ROLE:

The Solution Architect will be responsible for taking the overall lead on our client projects from a technical design and delivery perspective. You will be working with our clients key stakeholders to further develop and enhance their solutions and working closely in directing the Pragmatiq delivery teams in planning, designing, building, testing, and maintaining client software solutions.

KEY RESPONSIBILITIES:

- › Lead the conceptualisation, design and delivery of high-quality solutions across all areas of the Dynamics and Power
- › Platform landscape, including portals and integrations
- › Lead and review your team's work across all phases of Pragmatiq's client and internal projects
- › Direct efforts to define technical, operational, and user requirements within a pre-sales, scoping and solution design capacity
- › Liaise effectively between customers, IT staff, and business partners to ensure high-quality and timely resolution of customer issues
- › Use in-depth knowledge of MS Dynamics to solve technical design challenges across Pragmatiq's existing and future clients and keep knowledge up-to-date in line with the latest platform changes
- › Ensure the implementation of best practices based on Microsoft Dynamics standards and supported configuration / customisations
- › Use advanced knowledge of JScript, C#, PowerApps and MS Technologies to enhance the solution and develop a proof of concepts to demonstrate options
- › Ensure your project team is directed, supported and leveraged appropriately
- › Take an active role in sales activities and planning as required
- › Investigate, analyse and propose new technologies or functionality to existing architectural design, that will benefit customers
- › Identify product risks and mitigate, or communicate as necessary

COMPETENCIES REQUIRED:

- › 2+ Years Microsoft Dynamics 365 CRM Solution Architecture experience
- › Previous Microsoft cloud solutions certifications are desirable
- › Previous experience within a Microsoft Partner is desirable
- › Integration experience from a technical design perspective is desirable
- › Previous involvement in pre-sales is beneficial
- › Good overall and up-to-date knowledge of cloud technologies
- › Good organisational and time management skills
- › Self-motivated with a desire to learn and explore new technologies
- › Proactive approach to working and personal development
- › Attention to detail and values professionalism
- › Personable and good communicator within team and customers
- › Good overall literacy and numeracy skills

WHAT WE CAN OFFER:

You will be part of a fast-paced Microsoft Gold Partner at an exciting period in our growth. You will be an integral part of a talented team, dedicated to client success and ongoing innovation to remain at the very top of our game in a specialist area of technology. We provide our employees with an extensive benefits package, that includes:

- Private medical insurance
- Employee Self-Improvement Scheme; £500 funding to access a range of opportunities that support personal, physical, and mental development
- Healthcare plan allowing you to claim money back on treatments across areas such as Dental, Optical and Physiotherapy
- Access to a mental health support service
- A rewards account providing a range of discounts across a variety of excellent brands
- One paid-for volunteering day a year for a charity of your choice
- Up to £1,000 worth of training and certifications paid per year
- Dedicated weekly education hours
- Hybrid working environment
- Quarterly team social events
- 22 Days Holiday, increasing to 25 Days with service, plus Bank Holidays
- Buy extra 5 days leave, or be paid for 5 days less leave
- Birthday off work
- £200 to spend on home office equipment
- Competitive salaries
- Walking meetings
- Pension plan
- Based in bright, spacious offices in Central Milton Keynes, a short walk from Centre:MK, The Hub and MK train station

HOW TO APPLY:

If you wish to apply for this role, please send your CV directly to careers@pragmatiq.co.uk.

