

**Job Title:**

Technical Consultant

**Location:**

Milton Keynes Head Office - Mix of home and office-based working

**Reporting to:**

Technical Director

**Hours:**

Full-time

**Salary:**

Dependent on experience

**Who are Pragmatiq?**

Pragmatiq are a Microsoft Gold Partner who specialise in designing and developing Bespoke CRM (Customer Relationship Management) Systems and Custom Business Solutions, leveraging Microsoft Dynamics 365 and the Power Platform.

Our team are at the heart of the business, with expertise spanning a variety of areas. Each day, we always aim to bring out the best in each other and all work together to achieve one common goal; to accomplish great things by enabling our clients to do the same.

We use our core values to ensure all activities and initiatives related to hiring, promoting, development and reward are aligned:

- Be 'Pragmatiq': Providing the best possible technology and practical considerations to help a company thrive.
- Demonstrate excellence in everything we do: There is an uncompromising standard that we aim to achieve in all that we do within the business.
- Approach challenges with a 'can do' attitude: Solving problems is critical to both ours and our customers' success. When faced with each challenge, we approach it with a solutions-focussed mindset to get the 'job done' successfully.
- Be a team player with a collaborative mindset: Believing great ideas come from everywhere. We seek to create an environment where the best ideas, regardless of their source, have a chance to flourish.
- Go the extra mile: We strive to be the best and at times this means we are willing to push a bit further to ensure a successful outcome.

**The Role:**

We are currently looking for an ambitious Technical Consultant to join our growing team. You will be responsible for building Bespoke CRM Systems and Custom Business Solutions, working with Microsoft Dynamics 365 and the wider Power Platform, making use of both standard tools and custom development work. You will be involved in a variety of client projects, as well as supporting our existing clients' systems via our Managed Service Helpdesk. In addition to this, you will be contributing to various internal projects.

## Background:

We are flexible regarding background and experience, and candidates can fall into any of the below categories:

- Graduate with a Physics, Math or Computing / IT degree
- Graduate with the above degrees and has had 1-2 years commercial experience in a position involving development (Not essential)
- Previous development experience
- Microsoft Dynamics Technical Consultant (Not essential)

## Key Responsibilities:

- Responsible for the implementation & testing of client systems including:
  - Customisation and configuration - Utilising standard Microsoft tools within the Power Platform, namely Power Apps, Power Automate and Power BI
  - Development - Building custom logic and components on top of the standard platform using JavaScript & C#
- Working as part of the Project Delivery team to execute client projects
- Assisting with analysing the clients businesses to develop a solid understanding of their processes and technical objectives, to contribute to the overall design and structure of their systems
- Working on the Managed Service Helpdesk to provide system support and further development for existing clients
- Development of internal systems and processes
- Researching and staying up to date with the latest Microsoft Dynamics 365 functionality and feeding back to the Account Management Team
- Preparation of client-facing demos and proof of concepts to support pre-sales

## Skills and Requirements:

- Degree educated (Physics, Maths, Computer Science, Information Business Systems, E-commerce, Computer Applications, etc) and/or 1-3 years' experience working in a pure IT or IT business role
- Strong problem-solving and critical-thinking skills
- Personable and good communicator, both during interactions with clients and working within a team
- An understanding of, and experience in, programming fundamentals
- Excels in engaging and collaborating within a team
- Excellent organisational and time management skills
- Self-motivated with a desire to learn and explore new technologies
- Proactive approach to working and personal development
- Attention to detail and values professionalism
- Good overall literacy and numeracy skills

You will be part of a fast-paced Microsoft Gold Partner at an exciting period in our growth. You will be an integral part of a talented team, dedicated to client success and ongoing innovation to remain at the very top of our game in a specialist area of technology.

- Private medical insurance
- Employee Self-Improvement Scheme; £500 funding to access a range of opportunities that support personal, physical, and mental development
- Healthcare plan allowing you to claim money back on treatments across areas such as Dental, Optical and Physiotherapy
- Access to a mental health support service
- A rewards account providing a range of discounts across a variety of excellent brands
- One paid-for volunteering day a year for a charity of your choice
- Up to £1,000 worth of training and certifications paid per year
- Dedicated weekly education hours
- Hybrid working environment
- Quarterly team social events
- 22 Days Holiday, increasing to 25 Days with service, plus Bank Holidays
- Buy extra 5 days leave, or be paid for 5 days less leave
- Birthday off work
- £200 to spend on home office equipment
- Competitive salaries
- Walking meetings
- Pension plan
- Based in bright, spacious offices in Central Milton Keynes, a short walk from Centre:MK, The Hub and MK train station

If you wish to apply for this role, please send your CV directly to [careers@pragmatiq.co.uk](mailto:careers@pragmatiq.co.uk).

